7 Deadly Wastes
Seth Krevat, MD
Taiichi Ohno
Toyota
Safe, defect free automobiles
No waste too small
Definition
Anything that adds cost or time without adding more value
Resources are finite
1 - Overproduction
Overhead pages
Group emails
2 - Inventory
Takes space & therefore money
People have to manage that inventory
Expiry & risks
3 - Defects
Physician handwriting
Legal
Pharmacy
Nurse
Other physicians
Incorrect bills
4 - Waiting
Periods of inactivity
Waiting rooms as designing in a waste
Logins
Waiting for pages
5 - Transportation
6 - Motion
Extra steps taken by employees that add no value
To move & not add value
7 - Overprocessing
Doing more than necessary to get the job done efficiently
Look for the waste